

The Best IT Service Companies with a Single Point of Contact

Intelligent Technology Solutions saves clients time and money through consolidating and managing multi-vendor support contracts.

Intelligent Technology Solutions partners with the best service companies around the globe. We source from OEM, OEM authorized and select third party maintenance organizations to build a service solution suited to your IT asset age and location.

Tired of keeping track of multiple service agreements, renewal dates, and service call placement and escalation procedures?

Intelligent Technology Solutions eliminates these normally time consuming inefficiencies through a single web portal. Our staff makes the processes of IT support agreement procurement, utilization, and renewals easier. We enable clients to see all important contract information, place service calls, escalate service calls, look up call history, request equipment additions and deletions, and order supplies. Plus, our dedicated team of customer service professionals monitors every aspect of contract administration and service delivery – so your team does not have to!

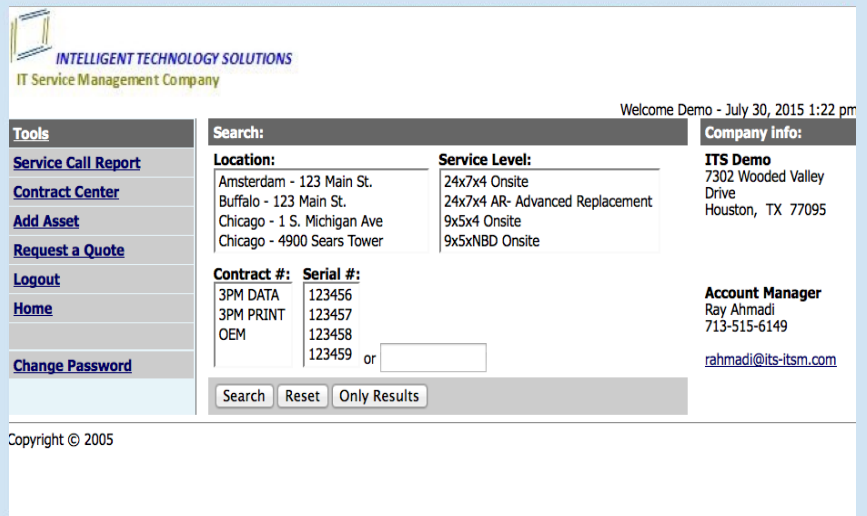
MAKING IT MORE MANAGEABLE

BY TAKING ALL OF THESE...



No longer will you have to navigate multiple websites or 1-800 numbers to manage your systems. Intelligent Technology Solutions roll's IT all into one seamless solution! Through Intelligent Technology Solutions' powerful yet easy-to-use MVS (Multi-Vendor Service) portal, you can see important contract information, place calls, look up call history, track assets, and much more! It's a proven value add with ongoing visibility into each of your systems 24x7.

AND ROLLING THEM INTO THIS...



Welcome Demo - July 30, 2015 1:22 pm

Tools

- [Service Call Report](#)
- [Contract Center](#)
- [Add Asset](#)
- [Request a Quote](#)
- [Logout](#)
- [Home](#)
- [Change Password](#)

Search:

Location:
Amsterdam - 123 Main St.
Buffalo - 123 Main St.
Chicago - 1 S. Michigan Ave
Chicago - 4900 Sears Tower

Service Level:
24x7x4 Onsite
24x7x4 AR- Advanced Replacement
9x5x4 Onsite
9x5xNBD Onsite

Contract #:
3PM DATA 123456
3PM PRINT 123457
OEM 123458
123459 or

Company Info:

ITS Demo
7302 Wooded Valley Drive
Houston, TX 77095

Account Manager
Ray Ahmadi
713-515-6149
rahmadi@its-itsm.com

Search Reset Only Results

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Manufacturer's We Service

Intelligent Technology Solutions has relationships with the industries best-in-class service providers today. With those associations, we have established a global solution with the capability to address nearly all IT equipment manufacturers and models enterprise wide.

HERE'S HOW IT WORKS

Intelligent Technology Solutions provides **online asset tracking** for existing and new assets, giving instant and secure access to all contract and equipment information twenty-four hours a day, seven days a week. This means a corporate user can log on, view assets at a glance, place service calls, plan renewals, and shop for better pricing – all on the same web site.

Keep track of all of your IT hardware assets – live 7x24. Know where everything is, or where it is supposed to be, who is responsible for that asset, and how much you are paying to maintain it. Know when the contract renews, plan budgets, and do it all with Intelligent Technology Solutions.



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3PM PRINT
OEM

Serial #:
123456
123457
123458
123459 or

Results: 1 - 3 of 3 Page 1 of 1

Request Supplies	Location	State	Contact	Contract #	Serial Number	Service Level	Mfg	Model	Details	Term	Unit Price	Tech Support
Request Supplies	Place Service Call	Chicago - 1 S. Michigan Ave	IL	John Doe	3PM PRINT	123456	9x5xNBD	Lexmark Optra1550		01/01/19-12 /31/20	\$500.00	888-888-8888
Request Supplies	Place Service Call	Chicago - 1 S. Michigan Ave	IL	John Doe	3PM PRINT	123457	9x5xNBD	Lexmark Optra1550		01/01/19-12 /31/20	\$500.00	888-888-8888
Request Supplies	Place Service Call	Jackson - 123 Main St.	MI		3PM PRINT	123458	9x5xNBD	Xerox 8860		09/01/19-08 /31/20	\$100.00	888-888-8888

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**Place a service
call – online**

**Print your service
agreement OR export to
a CSV file – 7X24 online**

**See all of your assets
at one time online –**
shows location, service
levels, contract status etc.

**See when your contracts
are expiring and how
much you're paying –**
instantly online

Included in Intelligent Technology Solutions' service and support solutions are:

- 24x7x365 Coverage
- On-site Next Business Day Coverage
- On-site Four Hour Response Coverage
- Three Business Day Depot Coverage
- Five Day Depot Coverage
- Next Day Hot Spare Depot Coverage
- Custom Service Plans

Contact us today to find out how you can save time and money and make service easier!



Intelligent Technology Solutions
Phone: (800) 281-8901
URL: www.its-itsm.com